If you are unable to open the link, please visit our website at www.bcaa.edu.sg

1-Day Course on **Good Industry Practices - Aluminium Window**

To meet the rising expectation of the homeowners, the Quality Mark (QM) Scheme was launched in July 2002 to propel the industry workmanship standards to a greater height.

The “Good Industry Practices” course aim to share with the industry the good practices in respective areas.

**Date:** 17 Apr 2012

**To register,** [click here](#)!
13-evening Certification Course for **Green Mark** Facilities Manager

This course aims to equip Facilities Managers with the knowledge and skills to implement sustainable improvement measures and technology in existing buildings to reduce its energy consumption and environmental impact over its functional life-cycle.

At the end of the course, participants will be able to:
- Understand the GM Criteria for Existing Buildings and Office Interior including Baselines, Scores and the GM Assessment Process;
- Adopt a Life-Cycle Cost Approach in Budgeting and Procurement;
- Review and Implement Sustainable Practices during Refurbishment, O&M, Green Procurement, and Leasing of Premises;
- Compare Energy Norms with Existing Energy Consumption Levels;
- Facilitate and Manage Existing Buildings or Office Interior for GM Certification and/or GM Re-Certification

**Date:** 3 May – 13 Jun 2012

**To register,** [click here!](#)
2-Day Course on BMSMA for Building Management Personnel

Property and facilities management is a growing industry in Singapore. With the ever-increasing number of residential developments in Singapore, the demand for more professionally trained property and facilities management personnel is growing in tandem. To meet the high expectations of home owners and residents, building management personnel need to be well equipped with the knowledge of the governing laws and related procedures for the management of estates. In addition, it is also important for them to acquire good interpersonal communication and people management skills to manage difficult and demanding clients in a positive way.

The course covers the essential procedures and laws related to estate management under the Building Maintenance & Strata Management Act (BMSMA). It also provides an awareness and understanding of the crucial people management skills necessary for building management personnel.

Date: 14 & 15 May 2012

To register, click here!
3 ½ Day Certification Course on Measurement & Verification of Central Chilled-Water Plant Efficiency

One of the pre-requisite requirements in Green Mark for New Non-Residential Buildings version 4, which came into effect on 1st December 2010, calls for the provision of permanent measuring instruments for measuring chilled-water plant thermal load and energy use and for calculating chilled water plant efficiency.

This course will equip participants with the knowledge and skills required to implement Measurement and Verification (M&V) measures in central chilled-water plants in conformance with Green Mark version 4 and the relevant international standards.

Date: 14, 15, 16 & 23 May 2012

To register, click here!
1-Day Course on **CONQUAS TRAINING**  
*(For Developers & Consultants)*

The Construction Quality Assessment System or CONQUAS is developed by the Building and Construction Authority (BCA) in conjunction with the major public sector agencies and various industry professional bodies to measure the quality level achieved in a completed building project. The CONQUAS Training would help the industry to understand the new CONQUAS standards better.

Developers & Consultants are encouraged to attend this 1-day workshop which is designed to focus on their area of interest & needs.

**Date:** 17 May 2012

To register, [click here!](mailto:bcacademy@bca.gov.sg)

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