Building the Future of Facility Management through Digital Innovation

SPOTLIGHT PLENARY
FM trends and best practices in times of digital disruption: A Global Perspective
Prominent local and international panelists will address emerging trends and best practices for facility management in the midst of digital disruption. A sharing session of the perspectives on Singapore’s FM sector will be included.

Panel Speakers
- Mr. Graham Tier, Chair of IFMA’s Global Board of Directors
- Mr. Ang Kian Beng, Group Director/ Environmental Sustainability, BCA
- Mr. Kenneth Foo, Executive Director/ Property Management, Hong Kong Land
- Mr. Jeffrey Budimula, Director, CRE Advisors Pte Ltd & Past Director, Board of Directors of IFMA
- Mr. Stephen Ballyully, Director, In-Touch Advisory

Panel Chairperson: Mr. Tony Khoo, CEO, EM Services & President, IFMA Singapore Chapter

FEATURED SPEAKER #1
Augmented intelligence: AI and the future of work
Artificial intelligence (AI) transforms our healthcare and robots begin serving our food and cleaning our homes, Katie King examines the future impact of AI on the workforce. Today, AI can automate repetitive, standardised or time-consuming tasks, providing what PwC labels ‘assisted intelligence.’ The AI which is emerging could be described as augmented intelligence. and it could fundamentally change the nature of work. It will see humans and machines collaborate to make decisions. Emotional intelligence, creativity, persuasion, innovation therefore become the more valuable, unique human traits. Ultimately, we could face a world where adaptive continuous intelligent systems take over decision-making, which brings into question the future of humans in the workplace. This is known as autonomous intelligence. Katie will discuss the implications, sharing insights from her soon to be published book on AI.

Katie King
Consultant Zoodikers Consulting Ltd

FEATURED SPEAKER #2
Strategic Life Plan for Facility Managers
Drawing from the upcoming book co-authored with Alvin Kelly MD titled ‘The Aging Facility Manager’, this session addresses the reality of aging and how you can use your FM skills to prepare a Strategic Life Plan for yourself.

Alex Lam
Chief Design Officer
Avermore Sterling Inc

Other Distinguished International Speakers:
- Mr. Christopher Ahoy, Consultant, Performance Management (USA)
- Mr. Stephen Ballyully, Director, In-Touch Advisory (Australia)
- Professor Joachim Kohmann, Co-Founder & CEO, Consultants Circle (Germany)
- Mr. Fulvio Bartolucci, General Manager: Aderco (China)