Proactive Facility Management:

ANTICIPATE • PARTICIPATE • INNOVATE

3 - 5 AUGUST 2015, MARINA BAY SANDS, SINGAPORE

The Building and Construction Authority, the International Facility Management Association (IFMA) and the Singapore Chapter of IFMA, will once again host the World Workplace Asia (WWPA) in 2015 focusing on the theme ‘Proactive Facility Management: Anticipate, Participate, Innovate’.

Convening professionals who represent all aspects of the workplace environment, such as facility management, real estate, engineering, architectural, information technology, human resources, security and academic, the WWPA 2015 will provide a platform to exchange insights and ideas in the area of FM leadership, technologies, solutions, innovations and best practices, to bring about real progress in the journey to a future-ready built environment.

CPD POINTS
PEB: Pending
BOA-SIA: Pending
CFM: 15 CFM points
### AM

#### Opening
- **Registration Open**
- **Opening & Welcome Address**

#### Opening Power Session:
- **Anticipate, Don't Assume. The Difference in Customer Service**
  - **NICOLA ANKLIN**
  - Regional Workplace Experience Manager, Asia Pacific, Jones Lang LaSalle

#### Opening Power Session:
- **FM in Asia Research report**
  - **STEPHEN BALLESTY**
  - Director & Head of Advisory, Rider Levett Bucknall

#### Opening of Exhibition & Welcome Reception

#### Session 1.01
- **A Proactive Personality in Facility Management**
  - **ALEX LAM**
  - Director, Global Development, Aviemore Stirling, Canada
  - **WENDY JUNLI XIANG**
  - Executive Manager, Aviemore Stirling, Toronto

#### Session 1.02
- **BIM and FM – How Building Information Modeling is transforming facility management in Asia and around the world**
  - **MICHAEL SCHLEY**
  - CEO and Founder, FM: Systems

#### Session 2.01
- **Township Management, Singapore Style – Better Homes, Quality Living Environment**
  - **SHEE WING LEONG**
  - General Manager, Business Development, EM Services Pte Ltd

#### Session 2.02
- **Digitization of FM**
  - **HANNAH HAHN**
  - Global Workplace Innovation Manager, Johnson Controls
  - **GLENN FRY**
  - Solutions Development Director, Johnson Controls

#### Session 3.01
- **Developing true regional suppliers in Asia Pacific for successful long-term partnership**
  - **MICHAEL RAPHAEL**
  - Chief Procurement Officer, Asia Pacific, Jones Lang LaSalle

#### Session 3.02
- **Evidence-based Space Planning: using "Lean" metrics and decision-making tools to optimize space in two hospital organizations**
  - **ZIQI WU**
  - Facilities Consultant, Jacobs Engineering Group, Inc.

#### Session 4.01
- **Achieving the optimum performance from your facilities through adopting a portfolio based approach**
  - **DARRYL WALKER**
  - Director, Huegin Consulting

#### Session 4.02
- **Mastering Complexity in Operations and Maintenance of Real Estate Assets across geographical regions**
  - **CHEE KIT HO**
  - Director, DTZ F&E (S) Pte Ltd

### PM

#### Session 5.01
- **FM Consultant – Ally or Threat to FM Practitioners? – Trans Continental Views**
  - **VALERIAN MORAES**
  - Managing Director, GregMore Group
  - **STEPHEN BALLESTY**
  - Director & Head of Advisory, Rider Levett Bucknall
  - **JEFFERY BUDIMULIA**
  - Director, Corporate Real Estate Advisers Pte Ltd
  - **RYAN DARNELL**
  - Executive Director, Khidmah
  - **JOACHIM HOHMANN**
  - Managing Partner, Consultants Circle
  - **TED RITTER**
  - Managing Partner, Verdecom

#### Session 5.02
- **TBC**

### COCKTAIL NETWORKING RECEPTION

The Organisers reserve the rights to make amendments to the programme details without prior notice.
# DAY 2 CONFERENCE - 4 AUGUST 2015

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<thead>
<tr>
<th>EVENT</th>
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<tbody>
<tr>
<td>Registration Open</td>
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<td>Opening Address</td>
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<tr>
<td>Session 7.01</td>
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<tr>
<td><strong>Opening Power Session:</strong> Facility Manager as Influencer in the C Suite- Strategic Perspective</td>
<td>VALERIAN MORAES Managing Director, GregMore Group</td>
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<td>Session 8.01</td>
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<td>FAST FORWARD 2030: What You Need to Know Now for the Workplace of 2030</td>
<td>Setting Yourself Up for Success: FM Technology Implementation Case Studies</td>
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<td>PETER ANDREW Regional Director, Workplace Strategies Asia and Pacific, CBRE</td>
<td>TED RITTER Managing Partner, Verdecom</td>
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<td>Session 9.01</td>
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<td>Ethnomics: Design for Health and Well-Being</td>
<td>Incorporating your real estate strategies into business continuity planning and thinking</td>
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<td>STEPHANIE DOUGLASS Director, Workplace Strategy, Teknion</td>
<td>ROBERT TIMMERMANS Director of Engineering &amp; Operations - Asia Pacific, Jones Lang LaSalle</td>
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<td>ANGELA NEWBY Regional Director, Transaction Management, Jones Lang LaSalle</td>
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<td>GRANT MORRISON Director, Strategic Workplace Services, Jones Lang LaSalle</td>
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<td>Session 10.01</td>
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<td>Designing for Maximum Facilities Management Productivity</td>
<td>Looking at Buildings as Smarter Systems</td>
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<td>TIM GRIFFIN Asset Life Cycle Lead, Secora Australasia</td>
<td>ERIK JASPERS CTO, Planon International B.V</td>
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<td>Session 11.01</td>
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<td>Completion of an Energy Efficient Plant as a System Upgrading Project</td>
<td>Capability Maturity Model for Evaluating the BIM Competencies of Facility Owner Organizations</td>
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<td>BERG WAT Managing Director, Jardine Engineering Corporation</td>
<td>DR RAYMOND ISSA Holland Prof &amp; Director, University of Florida</td>
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<td>Session 12.01</td>
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<td>Data-centric Facilities Management – A competitive imperative to prepare for</td>
<td>TBC</td>
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<td>DAVID BROWN Head of Business Intelligence APAC, Corporate Solutions, Jones Lang LaSalle</td>
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<td>Panel Discussion: Emerging FM Trends in Asia</td>
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# POST-CONFERENCE - 5 AUGUST 2015

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<th>EVENT</th>
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<tbody>
<tr>
<td>CFM Exam Course</td>
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<td>Site Tours <em>(Selected sites highlighted)</em></td>
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<tr>
<td>- BCA Academy new Academic Block</td>
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<td>- JURONG Consultant Office</td>
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The Organisers reserve the rights to make amendments to the programme details without prior notice.
REGISTRATION PRICING

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<th>EVENT CODE</th>
<th>EVENTS</th>
<th>MEMBER / DISCOUNTED FEE</th>
<th>REGULAR FEE</th>
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<tr>
<td>77097</td>
<td>CONFERENCE (3 - 4 AUG)</td>
<td>$550</td>
<td>$600</td>
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<tr>
<td>77A97</td>
<td>CONFERENCE (3 - 4 AUG) + SITE TOURS</td>
<td>$640</td>
<td>$700</td>
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Ticket for the networking reception is included in the conference fee. Fees are inclusive of 7% Goods & Services Tax.

Visit our website at [http://worldworkplace.ifma.org/asia](http://worldworkplace.ifma.org/asia) for updates & details.

CONFEREENCE VENUE & HOTEL

Marina Bay Sands is truly Asia’s ultimate destination for business, dining, shopping and entertainment delivering once-in-a-lifetime experiences. Conveniently located within Singapore’s Central Business District, yet worlds away from the ordinary business setting, Marina Bay Sands combines first-rate business and meeting facilities with world-class entertainment options.

ABOUT THE ORGANISERS

BUILDING AND CONSTRUCTION AUTHORITY

The Building and Construction Authority (BCA) of Singapore champions the development of an excellent built environment for Singapore. BCA’s mission is to shape a safe, high quality, sustainable and friendly built environment, as these are four key elements where BCA has a significant influence. In doing so, it aims to differentiate Singapore’s built environment from those of other cities and contribute to a better quality of life for everyone in Singapore. Hence, its vision is to have “a future-ready built environment for Singapore”. Together with its education arm, the BCA Academy, BCA works closely with its industry partners to develop skills and expertise that help shape a future-ready built environment for Singapore.

For more information, visit [www.bca.gov.sg](http://www.bca.gov.sg) and [www.bcaa.edu.sg](http://www.bcaa.edu.sg)

INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION

IFMA is the world’s largest and most widely recognized international association for facility management professionals, supporting more than 24,000 members in 94 countries. The association’s members, represented in 130 chapters and 17 councils worldwide, manage more than 37 billion square feet of property and annually purchase more than US$100 billion in products and services. Formed in 1980, IFMA certifies professionals in facility management, conducts research, provides educational programs and produces World Workplace, the world’s largest facility management conference and exposition. To join and follow IFMA’s social media outlets online, visit the association’s LinkedIn, Facebook, YouTube and Twitter pages.

For more information, visit the [IFMA press room](http://ifma.org) or [www.ifma.org](http://www.ifma.org)

SINGAPORE CHAPTER OF IFMA

The Singapore Chapter of IFMA was first conceptualized in 2000 and became an official society in Singapore in August 2001. The objective of the local chapter is to develop Facility Management as a profession, while advancing careers of individual members. The local chapter also runs regular educational programmes, best practice seminars and site visits. These events provide opportunity for members to learn and network with the industry.

For more information, please visit [http://ifmasingapore.org](http://ifmasingapore.org)
REGISTRATION FORM

World Workplace Asia 2015 (Please tick where applicable)

EVENT CODE EVENT EVENTS
77087 CONFERENCE (3 - 4 AUG)
77A87 CONFERENCE (3 - 4 AUG) + SITE TOURS

MEMBER / DISCOUNTED FEE (incl. GST)
IFMA members; BCA Young Leaders; BCA Alumni Cardholders; Group discount (min 3 pax from same organisation); Early Bird payment on or before 3 Jul 2015
$550 $640

REGULAR FEE (incl. GST)
$600 $700

For Official Use
Application No.:
Official Receipt No.:
Processing Officer: (signature/date)
Cashier: (signature/date)

PART A - SELF-SPONSORED APPLICANTS

please fill in Part A and C and sign in Part D(ii).

Name (Dr/Mr/Mrs/Ms): ___________________________
(NIC/NRIC in NRIC if available)
Designation: ___________________________
HR Personnel

Company Address: ___________________________
Company Name: ___________________________
Email: ___________________________
Birth Date: ___________________________

(NIC/FIN in NIC as per NRIC)

Company Name: ___________________________
Email: ___________________________
Birth Date: ___________________________

(NIC/FIN in NIC as per NRIC)

Company Name: ___________________________
Email: ___________________________
Birth Date: ___________________________

(NIC/FIN in NIC as per NRIC)

Part B - COMPANY-SPONSORED APPLICANTS

please fill in Part B and C, stamp and sign Part D(ii).

APPLICANT'S DETAIL

(1) Name (Dr/Mr/Mrs/Ms): ___________________________
(NIC/NRIC in NRIC if available)
Designation: ___________________________
Email: ___________________________
Birth Date: ___________________________
Hp No.: ___________________________

(2) Name (Dr/Mr/Mrs/Ms): ___________________________
(NIC/NRIC in NRIC if available)
Designation: ___________________________
Email: ___________________________
Birth Date: ___________________________
Hp No.: ___________________________

(3) Name (Dr/Mr/Mrs/Ms): ___________________________
(NIC/NRIC in NRIC if available)
Designation: ___________________________
Email: ___________________________
Birth Date: ___________________________
Hp No.: ___________________________

Company Name: ___________________________
Company Address: ___________________________
Company UEN No.: ___________________________
Postal Code: ___________________________

Contact Person: (HR Personnel) ___________________________
Fax No.: ___________________________
Contact No.: ___________________________
Designation: ___________________________
Email: ___________________________

Contact Person: (Finance Personnel) ___________________________
Fax No.: ___________________________
Contact No.: ___________________________
Designation: ___________________________
Email: ___________________________

PART C - PAYMENT

(i) Enclosed is Cheque No.: ___________________________
(Cheque should be crossed, marked “account payee only” and payable to Building and Construction Authority and mailed to BCA Academy, 200 Braddell Road, Singapore 579700)

For $_________________________

(ii) Deduct from GIRO Account No.: ___________________________
(Note: Only company cheque or company GIRO will be accepted if the company is applying for funding or subsidy. The GIRO Account Number must be the same bank account number as indicated in the Direct Debit Authorisation form submitted to BCA.)

PART D - DECLARATION

By submitting and signing this application form, the self-sponsored or company-sponsored applicant agree to the terms and conditions below.

(i) FOR SELF-SPONSORED APPLICATION:

Name: ___________________________
Designation: ___________________________
Signature: ___________________________
Date: ___________________________

(ii) FOR COMPANY-SPONSORED APPLICATION:

Name: ___________________________
Designation: ___________________________
Signature: ___________________________
Date: ___________________________

Company Stamp

Company Name: ___________________________

TERMS AND CONDITIONS

1) The company and individual applicant has read and understood the terms of the brochure (if available) and the application form. 2) The company and individual applicant warrant that the particulars given in the application form are accurate. 3) The Building and Construction Authority (BCA) can disclose to other government agencies any information relating to this application. 4) Payment for the course must be made before the course commencement date. 5) Any Direct Debit and Direct Credit Authorisation for GIRO applications previously signed and passed to BCA will apply to payments made under this course. 6) BCA reserves the right to accept or reject the application for whatever reason. 7) BCA shall at its discretion allocate a space to the registered applicant, based on availability. 8) BCA reserves the right to amend any details relating to the course, revise the course fees without prior notice, cancel or postpone the course. 9) No refund is allowed. 10) Request for withdrawal must be made in writing. Requests are subject to approval by BCA and administration reserves the right to amend any details relating to the course, revise the course fees without prior notice, cancel or postpone the course. 11) BCA shall at its discretion allocate a space to the registered applicant, based on availability. 12) BCA reserves the right to accept or reject the application for whatever reason. 13) BCA shall at its discretion allocate a space to the registered applicant, based on availability. 14) BCA reserves the right to amend any details relating to the course, revise the course fees without prior notice, cancel or postpone the course. 15) BCA shall at its discretion allocate a space to the registered applicant, based on availability. 16) The materials supplied to the company and individual applicant for the course ("Materials") are for their personal reference only and the company and individual applicant is not supposed to otherwise use the Materials. The company and individual applicant shall defend and indemnify BCA and its officers, employees and agents from and against any and all liability, damage, loss or expense (including reasonable attorneys' fees and expenses) imposed upon BCA in connection with any claim arising out of the company and individual applicant's use of the Materials. PLEASE NOTE: All correspondence and notices addressed to BCA are to be sent to BCA Academy.

GREEN PRACTICE: As part of BCA efforts to go green, the Statement of Attendance for conference will only be issued to participant upon request. For such request, please provide full name and mailing address to our staff at the conference. We will mail the statement 5 days after the completion of the conference.

To check the status of your course applications, please log into the Customer Self Service Portal (CSSP) at www.bcaa.edu.sg/self_help_portal/selfhelp/login.aspx.

If you need assistance on using the CSSP, please call our customer service hotline: 6248 9999, from 8.30am to 5.00pm, Monday to Friday.

200 Braddell Rd S579700 • Fax: 6258 0858 • Email: bca_academy@bca.gov.sg • www.bcaa.edu.sg

BCA ACADEMY