SPRING SINGAPORE CALLS FOR PUBLIC COMMENTS ON SINGAPORE STANDARDS – 8 MAY 2015

Singapore Standards are established based on an open system which is also in accordance with the World Trade Organisation requirements. SPRING Singapore is inviting public comments for the following drafts and Singapore Standards:

(I) **Information Technology**

**Revised**

1. *Singapore Standard for information and communications technology disaster recovery services* (Revision of SS 507 : 2008)

   This standard specifies requirements for the ICT DR services, which include both those provided in-house and outsourced. It covers facilities and services capability and provides fallback and recovery support to an organisation’s ICT systems. It includes the implementation, testing and execution aspects of disaster recovery. It does not include other aspects of business continuity management.

   In this revision, the standard was restructured such that only the essential requirements are in the main part of the standard whilst the implementation details are placed in the annex.

   This standard applies to all organisations requiring ICT DR services as part of their business and to ICT DR service providers.

   **Review**

   *(NOTE: Review the existing standards to determine if they should be updated, confirmed or withdrawn if they no longer serve the industry's needs – no new draft/version)*


   This standard specifies the QR Code 2005 symbology characteristics, data character encoding methods, symbol formats, dimensional characteristics, error correction rules, reference decoding algorithm, production quality requirements and user-selectable application parameters.

   It includes additional informative national annexes on utilising QR and micro QR codes and examples of applications, e.g. patient identification and medicine administration traceability using QR code printed on a patient's wrist band.

   This standard will be reviewed with the intention to withdraw it as users can refer directly to the latest edition of ISO/IEC 18004.
Silver Industry

Proposed new work item

(NOTE: No draft available at this juncture)

Guidelines on website and e-service designs for senior citizens

This standard will provide guidance on the design principles of web products to enhance the user experience of older adults.

It is not intended for older adults with severe forms of impairments.

Potential users of the standard may include any organisations or individuals designing web products for older adults, government agencies, healthcare providers, banks, voluntary welfare organisations and hospitals.

Copies of the drafts and standards are available at:

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<th>For drafts (Viewing only)</th>
<th>For drafts and Singapore Standards (Viewing only)</th>
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| Login to Singapore Standards eShop at: [http://www.singaporestandardseshop.sg](http://www.singaporestandardseshop.sg) [Login ▶ Browse ▶ Product Categories ▶ Singapore Standards ▶ Drafts (Singapore Standards) ▶ Select draft] | National Library Board 
Lee Kong Chian Reference Library 
Level 7, 100 Victoria Street 
Singapore 188064

Viewing hours:
Mon to Sun: 10 am to 8.30 pm.
Email ref@nlb.gov.sg to schedule an appointment to view the standards.

For Singapore Standards (Viewing and purchase)
Toppan Leefung Pte Ltd
1 Kim Seng Promenade #18-01
Great World City East Tower
Singapore 237994
Customer Service Hotline: (65) 6826 9691
Email: singaporestandardseshop@toppanleefung.com
Contact person: Mr Rahman Daud

Operating Hours:
Mon to Fri: 9.30am to 6.00pm
Closed on Saturdays, Sundays and Public Holidays

NOTE

1) The viewing period of the drafts will expire on the closing of the 2-month public comments. Drafts will no longer be available after this date.

2) The submission form for comments can be downloaded at [http://www.spring.gov.sg/public_comments](http://www.spring.gov.sg/public_comments)

The closing date for comments is 9 July 2015 for the establishment of the Singapore Standard and 9 June 2015 for the review and new work item.

For more information on the standards, please contact Mrs Kay Chua, Senior Manager at Tel: (65) 6279 1804 or Email: kay_chua@spring.gov.sg.
Frequently asked questions about public comment on Singapore Standards:

1. **What is public comment?**

   Singapore Standards are established based on an open system which is also in accordance with the World Trade Organisation requirements. These documents are issued as part of a consultation process before any standards are introduced or reviewed. This important stage in the development of Singapore Standards is the Public Comment period. This mechanism helps industry, companies and other stakeholders be aware of forthcoming changes to Singapore Standards and provide them with an opportunity to influence, before their publication, the standards that have been developed by their industry and for their industry.

2. **How does public comment benefit me?**

   The benefits are:

   - It ensures that your views are considered and gives you the opportunity to influence the content of the standards in your area of expertise and in your industry;
   - It enables you to be familiar with the content of the standards before they are published and you stand to gain a competitive advantage with this prior knowledge of the standards.

3. **Why do I have to pay for the standards which are proposed for review or withdrawal?**

   These standards are available for free viewing at Toppan Leefung Pte Ltd and the National Library Board at the addresses given above. However, the normal price of the standard will be charged for those who wish to purchase a copy. At the stage where we propose to review or withdraw the standards, the standards are still current and in use. We seek comments for these standards so as to:

   - provide an opportunity for the industry to provide inputs for the review of the standard that would make the standard suitable for the industry’s use,
   - provide feedback on the continued need for the standard so that it will not be withdrawn,

4. **What happens after I have submitted my comments?**

   The comments will be channelled to the relevant standards committee for consideration and you will be informed of the outcome of the committee's decision and you may be invited to meet the committee if clarification is required on your feedback.

5. **Can I view drafts after the public comment period?**

   Drafts will not be available after the public comment period.

6. **How do I request for a new standard?**

   You can inform us of your standardisation needs by completing the Proposal Form at Standards & You.